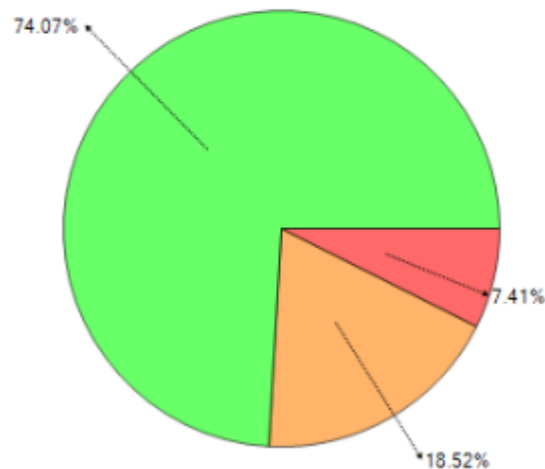


Regeneration, Investment & Housing

Performance Pie Chart

▲	●	★	Unknowns	Total
2	5	20	0	27



Head of Service Comments

Keir Duffin

PAM/013 % of empty properties brought back into use
 PAM/014 Number of new homes created as a result of bringing empty properties back into use.

Although both of these are new measures they have hardly changed (one word has changed from former years) and thus in order to try and resolve - we have discussed with CMT and agreed an action plan for implementation.

RIH/L/056 Housing delivery (all tenures)
 PAM/016 Use of Public Library Services
 RIH/L/055 Number of new business start ups
 NEET/01 Number of young people accessing children and YP skill project
 RIH/L/065 Reduction in the number of private homes empty for more than 6 months

For all of the above we had set a challenging target at the start of the year and have come up a little short on performance - but performance has improved from the previous year on most of these targets.

Key for measure RAG status

- ★ Green star - on target
- Amber circle - slightly short of target (15% tolerance)
- ▲ Red triangle - off target (over 15% away)
- ? Data missing/ not available
- ! No target set

Direction of Travel - DoT

- ✔ Green tick - performance has improved
 - ✘ Red cross - performance has declined
 - performance remains the same
- up arrows indicate that high values are better
 down arrows indicate low values are better

Measure	Actual (YTD)	Target (YTD)	Target	DoT	Comments
PAM/013 % of empty private properties brought back into use (HY) (PAM)	1.30%	2.00%	▲	★	Bringing empty properties back into use either requires the council to provide some form of assistance which helps the owner return the property to use, or to use its statutory powers in a way that leads to re-occupation. However, pressure on services means that we have very limited capacity to undertake the interventions required, whether that is information, advice or enforcement.
PAM/014 Number of new homes created as a result of bringing empty properties back into use (HY) (PAM)	22	32	▲	★	This measure counts new housing units not captured in PAM/013, where the council has supported the conversion of non-residential empty properties or the improvement of homes previously de-banded for council tax due to their condition. These are private development projects part-funded by housing improvement loans; the shortfall against target is due to over-runs in construction work but all have either completed since 1 April 2018 or are on track for completion shortly.
RIH/L/056 Housing delivery (all tenures) (A) (IP4)	884	1029	●	▶▶	<p>This figure is for private housing completions and RSL completions in 2016/17, the last full year for which for which data is available. In future, this measure will include data for new private rentals but these have not been counted for 2016/17 as thousands were registered to comply with the new Rent Smart Wales scheme.</p> <p>This figure is for private housing completions and RSL housing completions in 2016-17, the last full year available. The figure for new private rentals has not been included, as thousands were registered during 2016-17 to comply with the new Rent Smart Wales scheme.</p>

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Measure	Actual (YTD)	Target (YTD)	Target	DoT	Comments
PAM/016 (LCL/001b) Use of Public Library Services (Q) (PAM)	3278	3525	●	✔	See Head of Service comments 2 pages earlier.
RIH/L/055 Number of new business start-ups (HY) (IP4)	48	50	●	✔	The team actively support new start up businesses and financial assistance is available. The number of new business start ups fell just short of the target but this is part of on-going support and assistance. The next Pop Up Business School is scheduled to take place in June where it is hoped that the new businesses will be launched and nurtured.
NEET\01 Number of young people accessing children and YP skills project (IP5) (Q)	1205	1250	●	✔	See Head of Service comments 2 pages earlier.
RIH/L/065 Reduction in the number of private homes empty for more than 6 months (A)	1199	1180	●	↔	This local measure is actually the denominator for PAM/013. The small reduction (7%) in the number of long-term empty homes is mainly due to a change in the compilation of the measure to comply with new guidance; the actual number of empty homes has remained about the same
RIH/L/057 % of vacant commercial properties in the City Centre (A) (IP4)	24%	24%	★	↔	
RIH/L/052 Number of jobs created (A) (IP4)	76100	76093	★	↔	
RIH/L/054 Number of businesses supported (Q) (IP4)	476	475	★	✔	

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Measure	Actual (YTD)	Target (YTD)	Target	DoT	Comments
PAM/018 % of all planning applications determined in time (PAM) (Q)	88.60%	85.00%	★	✖	
RIH/L/051 % Residents remaining in Newport for work (A)	65.80%	61.50%	★	↔	
RIH/L/064 % of working age adults with qualifications at NQF4 or above	36.60%	32.50%	★	↔	
PAM/012 (RIH/L/044) The percentage of households for whom homelessness was prevented (Q) (PAM, IP3)	57%	50%	★	✔	The performance of the team in preventing homelessness has remained positive with the target of 50% exceeded despite service demands remaining high
RIH/L/043 No. people approaching authority for housing advice and assistance (Q) (IP3b)	1999	2400	★	✖	This measure counts s62 assessments under the Housing (Wales) Act 2014. Although the number of people seeking housing advice remains high, growing familiarity with the new legislation has resulted in a reduction in the number of formal assessments required.
PAM/019 % of planning appeals dismissed (PAM) (Q)	61.50%	50.00%	★	✔	
PAM/015 (PSR/002) Adapt'ns DFG days delivery avg. (HY) (PAM, IP3, SP)	174	238	★	✔	An excellent performance at Q4 (174 days against a target of 238). The range of changes to service delivery which are currently being implemented (following recent internal and external audits and a Business Improvement review) were expected to result in an increase in service delivery time. However, thus far, the effects have been mitigated by other procedural developments targeted at reducing waiting times.

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Regeneration, Investment and Housing– Year End Performance 2017-18

APPENDIX 3

Measure	Actual (YTD)	Target (YTD)	Target	DoT	Comments
RIH/L/063 % Working age adults with no qualifications	7.40%	11.00%	★	↔	
RIH/L/066 % of people approaching for housing assistance who are determined as statutorily homeless	12.46%	20.00%	★	✔	
RIH/L/049 Number of 16-17 year olds progressing from WBLA to further opportunity (Q) (IP5)	189	125	★	✔	
RIH/L/053 Value of business support grants awarded (Q) (IP4)	£63,709	£41,500	★	✔	
RIH/L/045 Number of 16-17 year old entrants into Work Based Learning Academy (Q) (IP5)	278	160	★	✔	
PLA/006 (N) Planning affordable housing units #	137	75	★	✘	
RIH/L/062 Total number of visitors to attractions in Newport (Million) (A)	4	2	★	↔	Increase of 2.06 million from 2015 (please note that Friars Walk was not counted as a visitor attraction in 2015, but was in 2016).
RIH/L/046 Number of 18-24 year old entrants into Work Based Learning Academy (Q) (IP5)	698	360	★	✔	
RIH/L/050 Number of 18-24 year olds progressing from WBLA to further opportunity (Q) (IP5)	430	185	★	✔	
RIH/L/061 Value of tourism (£ million) (A)	£374	£3	★	↔	

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Well-being Objective: To build cohesive and sustainable communities

IP3 Ensuring people have access to suitable accommodation

Lead Cabinet Member	▪ Cabinet Member for Regeneration and Housing
Lead Officer	▪ Head of Regeneration, Investment and Housing

Overall Judgement

Mar 2018		
Actual	Performance	Comments
Green - Good	★	<p>Installation of DfG adaptations has performed very well against target, but recommendations and changes following a service review may result in some changes to the service and potential increase in average days for the next financial year.</p> <p>Homelessness prevention has varied significantly throughout the year but the average for the year has performed well. People approaching the authority for housing advice and assistance is increasing, but performed well against target, and the full effects of Universal are yet to be seen.</p> <p>Creation of new homes from empty properties has been difficult within the sector and is out of the authorities direct control, these developments will complete but outside of the reporting timescales.</p>

Actions

- Key for Actions*
- ★ Green - on track
 - Amber - Deviation from Plan
 - ▲ Red - Action is of concern

Mar 2018			
	Performance	IP Progress Update	IP Activity Planned
<input checked="" type="checkbox"/> IP 3.1 To secure additional units of affordable housing and bring empty private homes back into use	●	3 new specialist units of affordable housing were completed during the quarter for people with learning difficulties. Returning empty homes to use continues to present a challenge. The empty homes loan scheme is currently being revised in line with Welsh Government funding requirements.	Empty homes loans will in future be provided under a new loan scheme offering different kinds of financial assistance, following a revised funding award from the Welsh Government. 65 new units of affordable housing are planned for 2018/19

Well-being Objective: To improve skills, educational outcomes and employment opportunities
 To promote economic growth and regeneration whilst protecting the environment
 To build cohesive and sustainable communities

IP4 City Regeneration and Development

Lead Cabinet Member	■ Cabinet Member for Regeneration and Housing
Lead Officer	■ Head of Regeneration, Investment and Housing

Overall Judgement

Mar 2018		
Actual	Performance	Comments
Green - Good	★	Regeneration of the City Centre continues to be very positive with increasing interest from the private sector looking to expand the office and hotel offer within the City. Planning applications have been received for the refurbishment of the former IAC Building, Mill Street (offices) and Chartist Tower (hotel). Significant progress is being made on the next phase of Welsh Government funding (Targeted Regeneration Investment Fund) and potential projects have been identified. The new City Centre Master Plan consultation will provide us with insights into the vision of the City Centre of our stakeholders and their priorities. The LDP continues to perform well and Newport maintains a healthy 5 year housing land supply.

Actions

- Key for Actions
 ★ Green - on track
 ● Amber - Deviation from Plan
 ▲ Red - Action is of concern

Mar 2018			
	Performance	IP Progress Update	IP Activity Planned
✓ IP 4.2 Creation and adoption of the City Centre Master Plan	●	Further consultation undertaken via Citizen's Panel. Survey closes end of May 2018.	Review of consultation responses and presentation to Cabinet prior to adoption.
✓ IP 4.5 Develop and invest in Newport website	●	Scoping exercise delayed pending allocation of resources	Progress with options appraisal and implementation proposals for approval

Well-being Objective: To improve skills, educational outcomes and employment opportunities

IP5 Supporting young people into education, employment or training

Lead Cabinet Member	<ul style="list-style-type: none"> ▪ Cabinet Member for Education and Skills
Lead Officer	<ul style="list-style-type: none"> ▪ Head of Regeneration, Investment and Housing

Overall Judgement

Mar 2018		
Actual	Performance	Comments
Green Star - Excellent	★	Excellent outcomes achieved

Actions

- Key for Actions*
 ☆ Green – on track
 ● Amber – Deviation from Plan
 ▲ Red – Action is of concern

		Mar 2018	
	Performance	IP Progress Update	IP Activity Planned
<p>IP 5.02 Deliver the Families First Children and Young People's Skills Project</p> <p>✓</p>	<p>●</p>	<p>Within this quarter the Children and Young Peoples Strand of Families First has continued to support young people at risk of disengaging from education, training or employment. The focus has been on achieving positive outcomes for project participants through both 1:1 work and group work interventions. Where additional support needs have been identified, youth work staff have provided appropriate levels of intervention, for example we have picked up a number of referrals relating to CSE which has involved both 1:1 and group work interventions.</p> <p>During this quarter the project has worked with:</p> <ul style="list-style-type: none"> • 268 actively receiving support <p>Outcomes claimed against the project to date:</p> <ul style="list-style-type: none"> • 151 reporting improved emotional wellbeing • 45 gaining accredited outcomes (This outcome is shared with the ESF I2A programme) • 12 entering further learning or training (This outcome is shared with the ESF I2A programme) <p>1 entering employment</p>	<p>Within the next quarter the project aim is to continue to offer support to those young people who are at risk of disengaging from education, training or employment.</p>

